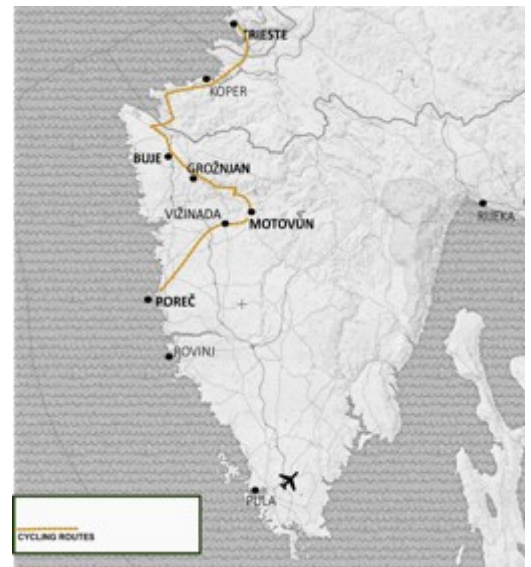


Self-guided MTB cycling Exploring Parenzana on two wheels – 5 days/4 nights



Join us in exploring the former narrow-gauge railway line Parenzana, which was turned into a true attraction for cyclists! You will be thrilled with the small picturesque towns, and landscapes dotted with old villages through which you pass. Sweeping into beautiful valleys with forests and rivers framing them and then emerging onto the slopes of the hills, the beauty of the nature will take your breath away. Take a short break and soak up the abundance of peace and greenery. On this interesting trip you will pass through tunnels, over bridges and viaducts, between olive groves and vineyards that give this area special charm. The medieval hill towns of Grožnjan and Motovun will delight you as much as the unique Poreč and the former Roman colony of Pula and feel the magical spirit of the past there.



Trip style:	self-guided cycling tour	Duration:	5 days / 4 nights
Start / finish:	Trieste / Poreč	Availability:	March to November
Total distance:	131 km / 81 miles	Departures:	Any day in a week
Grade:	Easy to moderate (This holiday requires cyclist with better level of fitness who are occasional cyclist. Cycling days are longer and higher hills are possible. Distance for a day are 35 km to 55 km)		

ITINERARY

DAY 1 ARRIVAL

Independent arrival in Trieste. The remainder of the day is at leisure to explore Trieste. Overnight in Trieste.

Accommodation:

CLASSIC HOTELS: hotel B&B Trieste 3* or Hotel Italia 3* or similar in Trieste

Meals: not included

DAY 2 BIKING TRIESTE - BUJE - 51 km / 31 miles

At 09 am we have a welcome briefing and those who have ordered bike rental will get fitted with our bikes and other equipment. We will transfer you after info meeting point together with bikes outside of Trieste (Skofije or Muggia) to avoid traffic in Trieste.

Today Parenzana takes all along Piran Bay through Portorož and Lucija towns to saltworks of Sečovelje. The Sečovelje salts flats are the northernmost salt flats in the Mediterranean. The salt is produced in the traditional way based on a 700-year-old method that harmonizes man and nature. You can visit it's museum. After you cross Slovenian - Croatian border Parenzana will take uphill along the trail where you can enjoy the view on the whole bay with saltworks and the alps in the background. After passing by Savudrija - Salvo train station. Following Parenzana train along the road and passing through once important villages of Buje region you are getting to you hotel where you can enjoy in Istrian specialties such as truffles and Istrian prosciutto. Overnight in hotel in Buje region.

Accommodation:

CLASSIC HOTELS: Guesthouse La Parenzana 3* in Volpija or Guesthouse Lovac 3* in Kaldanija

Meals: breakfast

Distance: longer option (Muggia) 51km/31miles

Elevation: +654/-506m, +2145/-1660ft

Distance: shorter option (Koper) 35 km / 22 miles, Elevation: +511/-364m, +1676/-1194ft
optional ride to Piran 8 km / 5 miles



DAY 3 BIKING BUJE - MOTOVUN - 38 km / 24 miles

After breakfast you will start biking (on macadam) on the legendary route of the Parenzana, the former narrow - gauge railway line which penetrates deeply into the Istrian peninsula connecting 33 Istrian towns between Porec and Trieste, located today on the territory of even three states. Passing through magnificent rolling landscapes and lively Istrian vineyards, it will become obvious why it was also known as the wine railway. After passing through several tunnels, over old bridges, you can stop on many fascinating view points between the medieval town of Buje, Grožnjan and Motovun before reaching Motovun. Stop in Grožnjan, the city of artist. After you saw its galleries and viewpoints you can pass through magnificent rolling landscapes and lively Istrian vineyards. After passing through several tunnels, over old bridges you can stop on many fascinating view point before reaching the village of Livade, the truffle center of the world where you can taste and buy some products with truffles. In front of Livade on a hill is the town of Motovun where is your hotel. Overnight in Motovun.

Accommodation:

CLASSIC HOTELS: Hotel Kaštel 3* or Villa Borgo 3* in Motovun or similar



Fiore tours
— Authentic & Adventure Travel —

Meals:

breakfast

Bike distance:

38km / 24 miles, Elevation: +750/-620m, +2460/-2034ft

BUJE - MOTOVUN



DAY 4 MOTOVUN - POREČ - 37 km / 23 miles

Overlooking the Mirna River valley, lies surely the most famous and attractive Istrian medieval town of Motovun-Montona. This captivating hilltop town is one of the characteristic symbols of the Istrian interior. The Romanesque-Gothic bell tower with a crenulated crown from the 13th century, standing next to the Parish Church of St. Stephen from the 17th century, dominates the town's historic core. In the central square is the Romanesque Municipal Palace, the largest secular building in Istria of that period surrounded by many other historic buildings. Passing the tunnel under the city of Motovun Parenzana will take you towards Poreč through Vižinada village. You will pass by Nova Vas village where you can visit Baredine Cave. Following the trail along the vineyards you will reach Poreč. This is a town where you can find material and spiritual evidences of great cultures at every step. Ride along the old city center where you will find the Roman Forum, magnificent palaces from different historical periods, and to top it all, the famous Euphrasian Basilica (Euphrasiana). Overnight in hotel in Poreč.

Accommodation:

CLASSIC HOTELS: Hotel Poreč 3* in Poreč or Hotel Vista 3* in Vrsar

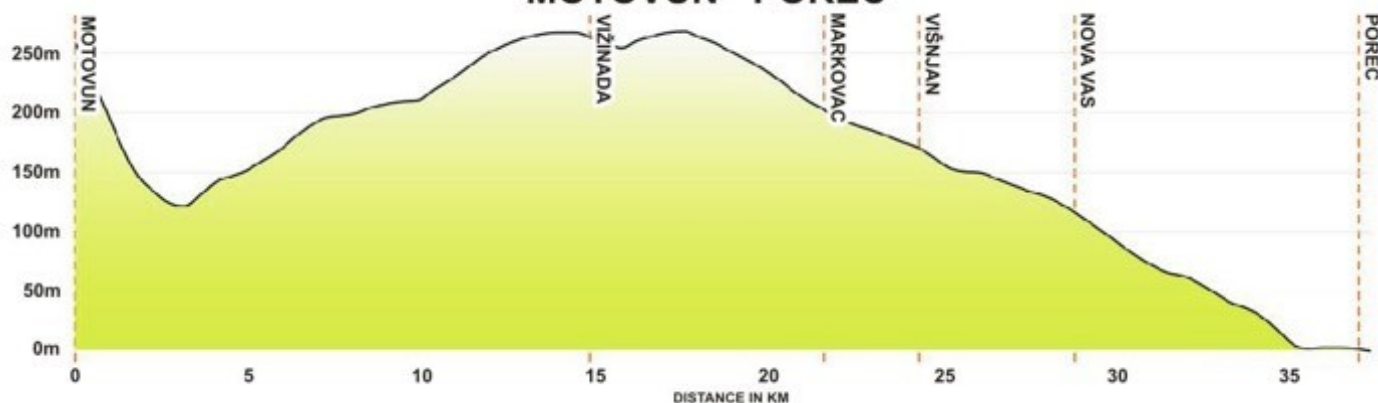
Meals:

Breakfast

Bike distance:

37km / 23 miles, Elevation: +335/-594m, +1099/-1948ft

MOTOVUN - POREČ



DAY 5 DEPARTURE

After breakfast departure.

PRICES AND AVAILABILITY

This tour is available to start on any day of the week from 15th of March to 15th of November.

Prices are in EUR per person sharing a double/twin room.

	15.03.-19.04.	20.04.-19.06. 20.09.-15.11.	20.06.-19.09.
CLASSIC HOTELS 3*	440	500	550
Single supplement classic (if traveling with other clients, to be added on tour price in a double/twin room)	120	120	140
Supplement solo traveler classic Supplement solo traveler classic (if traveling alone, to be added on tour price in a double/twin room)	220	220	240
PREMIUM HOTELS 4*	740	850	890
Single supplement classic (if traveling with other clients, to be added on tour price in a double/twin room)PREMIUM	350	350	390
Supplement solo traveler classic Supplement solo traveler classic (if traveling alone, to be added on tour price in a double/twin room)PREMIUM	450	450	490

PRICE INCLUDES:

- info meeting
- 1 x overnight in Triest
- 1 x overnight in Buje
- 1 x overnight in Motovun
- 1 x overnight in Poreč
- 4 x breakfasts
- Information package including detailed route description (map and road book), vouchers, luggage tags
- luggage transport between accommodations
- 24/7 emergency number

NOT INCLUDED:

- travel and bike insurance
- arrival and departure from Istria
- transfer from airport to hotel and re-tour (can be organized)
- lunches, dinners and drinks
- bike rentals with equipment

BIKE RENTAL:

Hardtail mountain bikes

Our hardtail mountain bikes Giant Talon come in 5 different frame sizes and 27,5" and 29" wheels.

Built on a lightweight ALUXX aluminum frame that features classic hardtail design plus the balanced riding characteristics of larger diameter 29-inch wheels, Talo is a great choice for XC terrain. The frame geometry is specifically designed for its wheel size and a 100mm suspension fork. It's a confident ride that's perfect for ambitious riders who want to take their off-road skills to the next level.

Gears: 3x9 Shimano Alivio/Deore, chainring 22-30-40, cassette 12-36

This bike is available in following frame sizes:

Wheels 27,5" - frame sizes XS and S

Wheels 29" - frame sizes M, L, XL

Equipment: cycle computer, water bottle holder, saddle bag containing spare tube, tyre lever and tools, hand pump, lock.

AVAILABLE PEDALS: flat pedals, SPD pedals

Bike hire for 3 days EUR 80,00 PER BIKE

extra day EUR 25,00

GPS rental EUR 30,00 for 3 days



CLIPLESS PEDALS – SPD EUR 6,00 for 3 days

Extra equipment included in bike rental: map holder, helmet.

Equipment: cycle computer, water bottle holder, saddle bag containing spare tube, tire lever and tools, hand pump, lock.

E-MTB

AVAILABLE PEDALS: flat, toe cages, clip less pedals

AVAILABLE SIZES: 29" inch version 17" / 19" / 21" / 23"

27,5 inch version 16" / 18"

PRICES:

3 days EUR 120,00 PER BIKE

extra day EUR 35,00

GPS rental EUR 30,00 for 3 days

CLIPLESS PEDALS – SPD EUR 6,00 PER WEEK

Extra equipment included in bike rental: map holder, helmet.

Equipment: cycle computer, water bottle holder, saddle bag containing spare tube, tire lever and tools, hand pump, lock.

PRIVATE TRANSFERS (prices net in EUR per vehicle):

FROM-TO (ONE WAY)	1-3 PERSONS	4-8 PERSONS
Pula airport/station – Trieste	170	190
Trieste airport - Trieste	100	120
Venice airport/station - Trieste	260	300
Zagreb airport/station - Trieste	320	365
Poreč –Pula airport	70	80
Poreč –Trieste airport	150	170
Poreč –Trieste Train/Bus station	110	125
Poreč –Venice airport	280	315
Poreč –Zagreb apt/Bus/Train station	320	365
Poreč –Ljubljana apt/Bus/Train station	215	245
Ljubljana airport/station - Trieste	215	245

LIST OF THE PREFERRED HOTELS WE WILL USE ON THIS TOUR:

CLASSIC HOTELS 3*:

Hotel B&B Trieste 3*

B&B Hotel Trieste is set in a Neo-classical building from the Austro-Hungarian period, in front of the railway station and the airport terminal Ronchi dei Legionari. WiFi is free throughout. Enjoy your breakfast in the comfortable dining room or simply rest in the elegant ambiance of B&B Hotel Trieste after a walk around the city or after a day of work. The hotel services always include an en suite bathroom fitted up with bidet and shower with extra-large showerhead; the room is furnished with a Memory Foam made-in-Italy mattress, a soft quilt, unlimited access to the Internet thanks to the free Wi-Fi and a 32" flat-screen Smart TV to get the most out of free Sky channels. Closest point of interest are the historical city center, the harbor and the Miramare Castle. Piazza Unità D'Italia is a 10-minute walk from the property. Trieste airport is located 19 mi / 30 km from the hotel.

Hotel Italia 3*

Located in the heart of Trieste, Hotel Italia lies at only a few minutes from the most important business centers, from the congress center, the museums and the shopping areas. Open all over the year, it's only 200 m far from the Main Railway Station and the terminal for the airport. The hotel is completely accessible for handicapped people and offers also 1 especially equipped room based CEE standards. A hearty sweet and savory breakfast can be enjoyed in the morning, and a gluten-free breakfast is available on request. On the ground floor the Italia Hotel offers a small but comfortable bar. Every of the 3 floors has a saloon at the guests' disposal for meeting each other and reading. The soundproof rooms, furnished with cherry wood and warm colors, provide a relaxing atmosphere. Trieste airport is located 19 mi / 30 km from the hotel.

B&B Lovac 3*

Bed and Breakfast Lovac is located 1.9 mi / 3 km from the center of Buje. This charming property is surrounded by a lush garden and an olive grove. The on-site restaurant serves Istrian specialties. Free Wi-Fi and parking are available. All accommodations

units are air-conditioned and feature a wardrobe and a TV. Private bathrooms are fitted with a shower. Breakfast is served daily at the on-site restaurant. A bike and tool storage is at the guests' disposal. The restaurant serves local foods such as truffle and fish dishes, wild asparagus and game specialties. The towns of Grožnjan and Motovun can be reached in 6.2 mi / 10 km, while the coast is 9.3 mi / 15 km away. Pula Airport can be reached in 43 mi / 70 km.

Hotel Casa Romantica La Parenzana 3*

The family-owned Casa Romantica La Parenzana is a rugged former farmhouse with thick stone walls, wooden beams and open fireplaces, offering fine Istrian cuisine and free internet. Located close to Buje in Istria, on the former tracks of the Parenzana Railway Line, the historic towns of Motovun and Grožnjan are just about a few meters from the Casa Romantica La Parenzana. Traditional local food like Čripenja – roasted meat or fish and potatoes cooked in a cast iron pot over an open hearth fire – or dishes with truffles are served in the Konoba restaurant. All 16 rooms are heated and have an private bathroom and a TV. Internet access is available for free at the reception. Trieste airport is 29 mi / 46 km away, while Pula airport is 39 mi / 63 km away from hotel.

Hotel Villa Borgo 3*

This B&B, situated close to the main square, the walls and the main Motovun street filled with restaurants and souvenirs, has the most beautiful view of the natural beauty of the interior of Istria from its terrace. Formerly old traditional stone house (formerly a seashell) is now newly renovated with all together nine rooms with private bathrooms. There is also the neighboring building "Baka Ljubica", which contains six newly renovated rooms, with private bathrooms and a street view. Pula Airport is 44 mi / 71 km from Villa Borgo, while Rijeka Airport can be reached within 62 mi / 100 km. A bus stops at the foot of Motovun.

Boutique Hotel Kaštel 3*

Featuring an indoor swimming pool and à-la-carte restaurant, the family-run Hotel Kaštel is set at the top of a hill in the center of the medieval town of Motovun. Its guests can enjoy spa area with a sauna, a relaxing garden and various massage treatments. The wellness and spa area as well as most of the hotel rooms offer views of characteristic central Istrian landscape, the valley of the river Mirna and the famous Motovun vineyards. Amenities in each of 33 rooms include air-conditioning, satellite TV, a telephone, free Wi-Fi internet and central heating. All rooms consist of a bathroom with bathtub or shower and a hairdryer. The distance to the beach is 19 mi / 30 km from the Kaštel Hotel. Pula Airport can be reached within 44 mi / 71 km and Rijeka Airport is at a distance of 62 mi / 100 km.

Hotel Poreč 3*

Hotel Poreč, located directly beside the Marina of Poreč, takes only a short walk to the city center or the town beach. The parking is located in front of the hotel, a garage for motorcycles and bicycles is available for guests. Rooms, 54 of them, are modernly decorated, air-conditioned and have a balcony and a private bathroom with a shower. Satellite TV, a minibar, a safe and a free Wi-Fi internet are available. A breakfast buffet is served in a restaurant with possibility to book lunch or dinner at the reception desk. Pula airport is 28 mi / 44,3 km away, while Trieste airport is 42 mi / 67,5 km away.

PREMIUM HOTELS 4*:

Duchi Vis a Vis Hotel 4*

Duchi Vis a Vis is a designer hotel in Trieste city center, 46 m from Piazza Unità d'Italia. It offers modern and elegant rooms with free Wi-Fi. Rooms offer a flat-screen TV with satellite and pay-per-view channels. Enjoy soccer matches for free on Sky. Each room features parquet floors. The hotel is set on the first floor of a historic building on a quiet street. Its hall is decorated in a contemporary style with marble and crystal details. A buffet breakfast is served 11 m away, at Grand Hotel Duchi d'Aosta. Here, guests can access the common areas and Harry's Grill restaurant, which overlooks the main square. Hotel Duchi Vis a Vis is a 5 minute walk from the harbor and half a kilometer from Trieste Train Station. Trieste airport is located 19 mi / 30 km from the hotel.

Grand Hotel Duchi d'Aosta 4*

Grand Hotel Duchi d'Aosta is located in Piazza Unità d'Italia, Trieste's most impressive square that opens onto the sea. It offers luxury accommodations with an old-world atmosphere. Guests can relax in the indoor heated swimming pool, hot tub and Turkish bath. The rooms are decorated with classic, antique furniture. They come with a flat-screen TV with satellite and pay-per-view channels. WiFi here is free. Guests can choose between two fine restaurants: Harry's Bistro and the Michelin-starred Harry's "Piccolo". Buffet breakfast is offered every morning in an elegant dining hall and includes freshly baked pastries. The Grand Duchi d'Aosta is 901 m from Trieste Railway Station and a 40-minute drive from the Ronchi dei Legionari Airport.

Hotel San Rocco 4 *

An award-winning boutique hotel overlooking the quiet village of Brtonigla, this beautifully restored family estate with lush gardens, olive groves, and renowned restaurant welcomes visitors from all over the world. Each of the 14 double-occupancy rooms is uniquely designed to evoke the local traditions in wood, stone and wrought iron. Most have views of the park, the swimming pool, possibly even the distant Adriatic on clear days. Hotel features wellness and spa with outdoor and indoor pool. As members of the Association des Jeunes Restaurateurs d'Europe, San Rocco's gourmet restaurant is at the pinnacle of Istrian and Croatian cuisine. Pula Airport can be reached in 45 mi / 73 km, while Trieste Airport is at a distance of 56 mi / 90 km. City of Buje is 3.73 mi / 6 km away.

San Servolo Residence 5*

Featuring a restaurant, a wellness center and free WiFi throughout the property, San Servolo Resort & Beer Spa is set in the Istrian countryside near Buje. This 4-star property offers a 24-hour front desk and free private parking. All rooms are air-

conditioned and fitted with a flat-screen TV, a safe and a mini-bar. Private bathrooms include a shower, free toiletries and a hairdryer.

San Servolo Resort & Beer Spa offers a continental buffet breakfast. The wellness area can be used free of charge and consists of a fitness room, a swimming pool and a Turkish and Finnish sauna. The use of the Beer Spa services is available upon request and at a surcharge. The nearest beach can be reached in 5.6 mi / 9 km. Trieste is 16 mi / 26 km from the property, while Portorož is at a distance of 7.5 mi / 12 km. Pula Airport is 38 mi / 61 km away.

Wine & Heritage Hotel Roxanich 4*

Wine & Heritage hotel ROXANICH has a restaurant, seasonal outdoor swimming pool, a bar and garden in Motovun. Featuring family rooms, this property also provides guests with a terrace. The property has a 24-hour front desk, room service and free WiFi throughout the property. All 32 rooms come with a closet. Complete with a private bathroom equipped with a hairdryer, the rooms have a flat-screen TV and air conditioning, and some rooms include a balcony. All guest rooms will provide guests with a desk and an electric tea pot. Guests at the accommodation can enjoy a buffet breakfast. The wellness area features a sauna. Portorož is 24 mi / 38 km from Wine & Heritage hotel ROXANICH, while Poreč is 17 mi / 28 km from the property. The nearest airport is Pula Airport, 42 mi / 68 km from the hotel

BO Hotel Palazzo 4*

Built in 1910, it is the first hotel in the rich cultural and historical heritage of the town of Porec whose guests were aristocrats. Renovated in 2009 with respect for the original architecture, it offers its an union of luxurious architecture of a past era and comfort of first-rate modern catering. Hotel features 70 elegantly decorated and modernly furnished rooms, as well as 4 luxury and spacious suites, wellness and spa with outside pool. A pleasant and charming interior with discreet secession style details offers a gourmet experience by tasting traditional Istrian specialties and Mediterranean cuisine. It is located 28 mi / 45 km away from Pula airport and 42 mi / 67 km from Trieste airport.

Hotel Mauro 4*

Set in the historic building right on the vivid seaside promenade, Boutique Hotel Mauro offers elegantly decorated rooms overlooking the Adriatic Sea or Poreč historic core. The UNESCO-listed Euphrasian Basilica is just 200 m away. Free WiFi and free private parking are provided. These modern-style rooms are decorated with stone and wooden elements. Each room is air-conditioned and amenities include a flat-screen TV, mini-bar and a safe. Private bathroom consists of a bath tub. An a la carte Mauro Restaurant serves specialties made from fresh local ingredients and fish. There is a beach area and 2 seasonal outdoor pools at guests disposal. Please note that they are located 1.2 mi / 2 km from the hotel, but free shuttle service is provided. Main Bus Station at a distance of 601 m. Pula Airport is located 31 mi / 50 km from the property.

GENERAL INFORMATION

Fiore tours that operates within the company Fiore d.o.o., travel agency, Mate Vlašića 6, 52440 Poreč, Croatia, corporate ID number: 040009121, VAT number: HR58088454926.

Website / webshop: www.fiore-tours.com / www.fiore.hr

Phone: [+385 52 431397](tel:+38552431397)

E-mail: adventure@fiore.hr

The general conditions of business are part of the contract between a travel agency Fiore tours that operates within Fiore d.o.o., and the traveler who accepts the offered arrangement. By agreeing to the service (i.e., concluding a contract), the guest confirms that he is fully familiarized with these generals terms and that he will adhere to them in their entirety.

BOOKING PROCEDURE

A booking for a trip with Fiore Tours can be made by first checking price and availability and then sending booking form and a deposit. A deposit is 30% of the price of the total price. A booking is not confirmed before we receive the booking form and deposit at which point a receipt and invoice for the final balance will be issued. The balance is due four weeks before departure. Full payment is required for a booking made less than four weeks before departure. Payment can be accepted with bank transfer or online by credit card. If the balance is not paid at the specified time, unless previously arranged with us in writing, we reserve the right to cancel the booking.

TRAVEL PACKAGES

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302.

Therefore, you will benefit from all EU rights applying to packages. Company FIORE d.o.o., travel agency will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, company FIORE d.o.o., travel agency has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes/they become insolvent.

More information on key rights under Directive (EU) 2015/2302 (to be provided in the form of a hyperlink).

Following the hyperlink the traveller will receive the following information:

Key rights under Directive (EU) 2015/2302

- Travellers will receive all essential information about the package before concluding the package travel contract.

- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
The price of the package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8 % of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Fiore .o.o. has taken out insolvency protection with Triglav odiguranje d.d. (the entity in charge of the insolvency protection, e.g. a guarantee fund or an insurance company). Travellers may contact this entity Triglav Osiguranje d.d., Antuna Heinza 4, Zagreb, OIB: 29743547503, Phone +385 52 526402. Policy number: 990007051412 if services are denied because of Fiore d.o.o. insolvency.

Directive (EU) 2015/2302 as transposed into national law :<http://eur-lex.europa.eu/legal-content/HR/TXT/?uri=CELEX:32015L2302>

INSURANCE

1) INSURANCE IN CASE OF CANCELLATION OF RESERVATION

If, during the reservation, the traveler expects he could cancel the reservation for some reason, Fiore tours recommends Cancellation insurance. Cancellation insurance can't be paid afterwards, only during initial request for the travel.

2) TRAVEL INSURANCE

The cost of travel does not include the package of travel insurance. Fiore advises their guests to pay the travel insurance: insurance against risks of accidents and diseases, travel insurance from loss or damage of luggage as well as health insurance during travel and stay abroad, and insurance to cover the costs of assistance and return of passengers to the starting place in case of accidents and illnesses.

3) INSURANCE IN THE EVENT OF PAYMENT INCAPABILITY OR BANKRUPTCY OF THE TRAVEL ORGANIZER

Fiore has concluded with Triglav d.d. a Contract on Insurance in Case of Insolvency or Bankruptcy of the Fiore, where the travel service might not be performed, or for the refunding the cost of the Guest's way back to the place of departure. In case of occurrence of the insured event, the Guest should contact the Insurer as soon as possible:

Triglav Osiguranje d.d., Antuna Heinza 4, Zagreb, OIB: 29743547503, Phone +385 52 526402. Policy number: 990007051412

4) LIABILITY INSURANCE

Fiore has concluded with the insurance company Triglav osiguranje d.d. a Liability Insurance Contract for damages caused to a guest by failure to meet obligations or by partially or inconsistently meeting obligations. In the event of insured case, the guest should as fast as possible contact the insurer:

Triglav Osiguranje d.d., Antuna Heinza 4, Zagreb, OIB: 29743547503, Phone +385 52 526402. Policy number: 990007051413



CANCELLATION BY YOU

Cancellations must be made in writing.

The following cancellation fee will apply:

from reservation – 60 day before departure: 10% of the total trip cost

59 – 29 days before departure: 30% of the total trip cost

28 – 15 days before departure: 50% of the total trip cost

less than 14 days before departure: 100% of the total trip cost

TERMS AND CONDITIONS CAN BE FOUND ON OUR WEBSITE: <https://fiore-tours.com/terms-conditions/>

INFO AND BOOKING: Email: adventure@fiore.hr / Phone +385 52 431 397